

UNITED STATES BANKRUPTCY COURT  
DISTRICT OF VERMONT

---

67 Merchants Row  
Post Office Box 6648  
Rutland, Vermont 05702-6648

**Clerk of Court**  
Thomas J. Hart

**CLERK'S  
ANNOUNCEMENT  
00-101**

**TO: Court Users**

**FROM: Thomas J. Hart**

**DATE: January 28, 2000**

**RE: New Telephone System & New Telephone Numbers**

In the interest of increased efficiency and economy, the Clerk's Office and Judge's Chambers of the U.S. Bankruptcy Court, District of Vermont will implement a new telephone system beginning **Friday, February 4, 2000**. We expect court users to experience little inconvenience as we make the switch; in fact, we hope that you will find that your calls are handled more efficiently. However, you need to be aware of the following changes:

1. New telephone numbers. A complete list of our new numbers is attached. (The 802 area code will remain the same.) The main number will be **776-2000**; the fax number will be **776-2020**. **These and all the new numbers will be effective February 4, 2000.** Please make a note of them.

Until new phone books are printed, you will still be able to reach the main and fax lines by dialing the old numbers. We have installed a forward feature that will automatically switch incoming calls to the new numbers. However, this feature will only work for the main and fax lines; to reach individual staff members, you will have to dial the new numbers. We urge you to begin using our new numbers right away. The forward feature is only a safety net and will not be in effect indefinitely.

2. When you call the main court line, 776-2000, an automated attendant will answer. A brief (30 seconds) message will provide dialing information. At any time, you will be able to speak with a human being by pressing zero (0). You will be able to reach

## Clerk's Announcement 00-101

individual staff members by dialing their direct numbers or by dialing the main number and then dialing their extension.

3. Every staff member will have voice mail. If the individual with whom you wish to speak is not available, his or her voice mail will automatically answer, and you will have the opportunity to leave a private message.
4. The 800 numbers for PACER and VCIS will remain the same. Those numbers are included in the attached listing for your convenience; they have not changed.

If you do experience any difficulty during this transition, we ask that you let us know immediately, so that we may correct any problems, and we also ask for your patience. The end result should be a much improved phone system that will benefit us all.

/kmc  
Attachment

**Clerk's Announcement 00-101**

**UNITED STATES BANKRUPTCY COURT  
DISTRICT OF VERMONT  
NEW TELEPHONE NUMBERS  
(Effective Friday, February 4, 2000)**

<b><u>General Numbers</u></b>	<b>Area Code 802</b>	
USBC-VT Main Number, General Information & Copy Requests:	776-2000	*Ext. 300
USBC-VT Fax Number:	776-2020	Ext. 320
PACER-Computer access to dockets:	776-2006	Ext. 306
or	(800) 260-9968	
To establish an account	(800) 676-6856	
Voice Case Information System (VCIS):	776-2007	Ext. 307
or	(800) 260-9956	
<b><u>Employee Numbers: Chambers</u></b>		
Chambers Main Number:	776-2030	Ext. 330
John Ashmead, Law Clerk:	776-2032	Ext. 332
Chambers Secretary:	776-2033	Ext. 333
<b><u>Employee Numbers: Clerk's Office</u></b>		
Carol N. Bissette, Docketing:	776-2017	Ext. 317
Kelly M. Chitwood, Document Imaging:	776-2012	Ext. 312
Joan R. Eaton, Reliefs from Stay, Human Resources:	776-2004	Ext. 304
S. Rebecca Edlund, Case Openings, Appeals, Procurement:	776-2014	Ext. 314
Gary M. Gfeller, Computer Systems Manager:	776-2015	Ext. 315
Thomas J. Hart, Clerk of Court:	776-2002	Ext. 302
Kathleen A. Murray, Orders, Training	776-2003	Ext. 303
Renee R. Peters, Financial Matters:	776-2013	Ext. 313
Kevin C. Plew, Automation Specialist:	776-2016	Ext. 316
Terri A. Satterlee, Courtroom Scheduling:	776-2010	Ext. 310
David A. Sime, Chief Deputy:	776-2011	Ext. 311
Nancy B. Wennberg, Proofs of Claim, Adversary Proceedings:	776-2008	Ext. 308

\*Use extensions when calling the main number to ask for an individual staff member.